

25 March 2020

To all Residents of Battersea Park Estate

Dear Residents

I am writing to all residents on the estate with regard to the current Coronavirus (Covid-19) pandemic. I do hope that you, your family and friends are keeping safe and well during this challenging time.

In line with Government advice, all staff like many residents on the estate have been advised to stay at home and work remotely where possible. Therefore the Estate Office is closed to visitors and staff for the foreseeable future. If you need to get in touch with the office please do so by calling the office on 0207 622 7499 or by email office@batterseafields.co.uk and enquiries will be handled remotely. The planned Cheese and Wine night and Easter events have also been cancelled.

Our number one priority at this time is to ensure the elderly and vulnerable on the estate are safe and well during this time. Staff will be in contact with such residents to ensure they have support networks in place. On Tuesday the 24th March, Wandsworth Council set up a Community Hub to help those without support networks to assist in accessing medical/care services and food supplies. If you require their assistance please call the helpline on 0208 871 6555 or email covid19support@richmondandwandsworth.gov.uk

As many residents are following the current Government advice by staying and working from home, I'd ask that to ensure the peace and comfort to all that everyone is mindful of their neighbours in terms of creating excessive noise such as loud music and DIY. On the same token, we all need to acknowledge that there will be an increase of general living noises while most residents being at home at the same time. In times like these we all need to show regard for one another.

For the past 2 weeks our cleaners have been using extra-strength sanitiser on communal surfaces such as door handles, lift and door entry buttons. Whilst the cleaners remain carrying out their duties, I'd ask all residents to help them out by not creating any unnecessary work for them by keeping communal areas clean and clear of rubbish. Please also only place small bags of rubbish down the rubbish chutes to prevent blockages. It may be required that the amount of time the cleaners spend on the estate is reduced but this will be actively reviewed in line with Government advice.

In terms of repairs, due to reduced contractor availability only urgent repair orders can be raised such as electrical, plumbing and health and safety issues.

Finally, in order to keep communications with residents as current as possible, I will be updating our website with relevant information. Please visit www.batterseafields.co.uk and head to the news section of the website.

Wishing you all the best of health, please stay safe and I thank you for your co-operation and understanding while we all get through this.

Yours sincerely

Mr Chris Clutterbuck
Housing Manager